



Oasis Vanity Warranty

General Warranty Statement

Oasis International Holding Limited (Oasis) warrants that in manufacture of its Oasis products only high workmanship and materials have been used. The following warranty applies to Oasis products supplied to customers in New Zealand.

Subject to the warranty conditions, in addition to any other right or remedy that the purchaser may have under any relevant consumer protected legislation, Oasis undertake to either repair or replace (at its discretion) any Oasis product if that product contains a material defect with either materials or workmanship which arose in the course of manufacture.

Warranty Periods

Our warranty is for a period of one to five years from the date of purchase.

Warranty Schedule

Category	Non Commercial Use
LED Mirror	5 years
Vanity top	5 years
Vanity cabinet	5 years
Toilet seat	2 years
Basin	5 years
Lightings	5 years
Door hardware	5 years
Heated Towel Rail	5 years

Commercial Use of Oasis Branded Products

If the product is purchased for the purpose of business, then all of the guarantees and remedies in the Consumer Guarantees Act 1993 are excluded and the Warranty periods and all other terms of the Warranty (as provided above) prevail.

Apart from the provisions of the Consumer Guarantees Act 1993 (which will apply in addition to the Warranty):

(a) the Warranty is in lieu of all other warranties, express or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose.

(b) Oasis International Holding Ltd also disclaims any liability for special, incidental or consequential damages.

(c) the Warranty is in lieu of all other warranties, express or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose. Oasis International Holding Limited also disclaims any liability for special, incidental or consequential damages.

Terms and Conditions



1. Oasis will at its election, pursuant to its obligations under the Warranty:
 - Repair or replace the defective Oasis product or part
 - Pay the cost of repairing the defective product or part
 - Refund the purchase price to the purchaser
 - Make appropriate adjustment
2. The Warranty applies only within New Zealand and only to the original purchaser;
3. The following will be not be covered by the Warranty: (a) Damage due to accident, improper installation or handling, improper care and cleaning, faulty repairs, alteration, abuse or misuse (whether undertaken by a contractor, service company, or the consumer); (b) Installed, maintained or used other than in accordance with the instructions furnished by Oasis;
4. Standard products may contain unavoidable manufacturing imperfections of a minor character and if a manufacturing defect is found, Oasis will, as its election, refund the purchaser with the purchase price of the product or repair, provide a replacement part or product, or make an appropriate adjustment.
5. The purchaser shall be responsible for and shall meet all charges in respect of making the defective product accessible for repair or replacement.
6. Use of Cleaners. Use of chemicals such as bleach, hair dye, solvents, alcohol, citrus based chemicals, bath oils, bath salts or abrasive cleaners on any plastic part of your Englefield bath, shower or toilet seat will void the warranty. Warm soapy (detergent) water is the recommended cleaning method.
7. Temperature. Hot water must be limited to a maximum of 55° C and that any increase in temperature will void any Warranty.

Information required when making a claim

Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, colour, the date the product was purchased and from whom the product was purchased. Also include your original invoice.

Contact Details

If you believe that you have a Warranty claim, contact Oasis by email to info@oih.co.nz. For more information, please visit <https://www.oih.co.nz>.